附件2

三季度12345市民热线办理情况统计表

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **序号** | **单位名称** | **办理工单** | **按期办结** | **逾期办结** | **按期办结率** | **备注** | **序号** | **单位名称** | **办理工单** | **按期办结** | **逾期办结** | **按期办结率** | **备注** |
| 1 | 县住建局 | 281 | 281 |  | 100% |  | 26 | 县行政审批局 | 7 | 7 |  | 100% |  |
| 2 | 县公安局 | 221 | 221 |  | 100% |  | 27 | 县发改局 | 3 | 3 |  | 100% |  |
| 3 | 县教育体育局 | 139 | 139 |  | 100% |  | 28 | 县应急管理局 | 3 | 3 |  | 100% |  |
| 4 | 蔡家坡镇 | 128 | 128 |  | 100% |  | 29 | 县林业局 | 3 | 3 |  | 100% |  |
| 5 | 县交通运输局 | 81 | 81 |  | 100% |  | 30 | 县财政局 | 1 | 1 |  | 100% |  |
| 6 | 雍川镇 | 68 | 68 |  | 100% |  | 31 | 县机关事务中心 | 1 | 1 |  | 100% |  |
| 7 | 益店镇 | 53 | 53 |  | 100% |  | 32 | 县工信局 | 1 | 1 |  | 100% |  |
| 8 | 蒲村镇 | 39 | 39 |  | 100% |  | 33 | 县信访局 | 1 | 1 |  | 100% |  |
| 9 | 故郡镇 | 39 | 39 |  | 100% |  | 34 | 县乡村振兴局 | 1 | 1 |  | 100% |  |
| 10 | 枣林镇 | 39 | 39 |  | 100% |  | 35 | 县凤鸣工业园区管委会 | 1 | 1 |  | 100% |  |
| 11 | 县医保局 | 34 | 34 |  | 100% |  | 36 | 县慈善协会 | 1 | 1 |  | 100% |  |
| 12 | 京当镇 | 33 | 33 |  | 100% |  | 37 | 移动公司 | 1 | 1 |  | 100% |  |
| 13 | 县文旅局 | 27 | 27 |  | 100% |  | 38 | 广电网络 | 1 | 1 |  | 100% |  |
| 14 | 县自然资源局 | 26 | 26 |  | 100% |  | 39 | 县农业银行 | 1 | 1 |  | 100% |  |
| 15 | 县供水公司 | 24 | 24 |  | 100% |  | 40 | 县市场监管局 | 155 | 153 | 2 | 99.40% |  |
| 16 | 县水利局 | 21 | 21 |  | 100% |  | 41 | 凤鸣镇 | 121 | 120 | 1 | 99.20% |  |
| 17 | 县退役军人事务局 | 17 | 17 |  | 100% |  | 42 | 县卫健局 | 108 | 106 | 2 | 98.10% |  |
| 18 | 周文化景区管委会 | 14 | 14 |  | 100% |  | 43 | 县人社局 | 130 | 127 | 3 | 97.70% |  |
| 19 | 县电力局 | 14 | 14 |  | 100% |  | 44 | 青化镇 | 39 | 38 | 1 | 97.40% |  |
| 20 | 县供销联社 | 14 | 14 |  | 100% |  | 45 | 县商务局 | 3 | 2 | 1 | 66.70% |  |
| 21 | 县民政局 | 12 | 12 |  | 100% |  |  |  |  |  |  |  |  |
| 22 | 县农业农村局 | 10 | 10 |  | 100% |  |  |  |  |  |  |  |  |
| 23 | 县消防救援队 | 8 | 8 |  | 100% |  |  |  |  |  |  |  |  |
| 24 | 县残联 | 8 | 8 |  | 100% |  |  |  |  |  |  |  |  |
| 25 | 县生态环境局 | 7 | 7 |  | 100% |  | 合计 |  | 1939 | 1929 | 10 | 99.50% |  |

（2023年7月1日至9月30日） 单位：件